1 YEAR WARRANTY

Pettliant love our customers. If Amazon won't authorize your return, we will. If they won't pay your return shipping fee, we will. Please contract us.
Customer Service: support@pettliant.com

Happy！

Leave us a review to share your joyfulness
Post your satisfaction on your social media networks.

Not Happy? Easy for return

FBA(Fulfill by Amazon)→Contact Amazon Service center for return
FBM(Fulfill by Merchant)→Contact Seller on Amazon or Email our Service center.

Pettliant

Intelligent pet feeder   User Manual

ACTIVATE YOUR WARRANTY

Thank you for purchasing our product and welcome to join the Pettliant family. We hope that our Pet products can give your pets more meticulous care !

Visit link or scan the QR code & Complete registration, extend your warranty to 2 YEARS.

* There are other surprises when you complete the registration!

http://www.pettliant.com

✉ support@pettliant.com   f facebook@Pettliant

* No matter what problem you encounter, you can contact us via facebook or Email, and we will provide you with a satisfactory solution within 24 hours.

Usage Tips:

● Please do not use this product outdoors.
● Please do not use this product in humid environment such as bathrooms.
● Please stay away from water, fire, or corrosive environment.
● Please use the 1.5V DC adapter while sustaining the auto cat feeder power via alkaline D-cell batteries (not included) installed in case of power outages, ensure that your pet gets food consistently.(Equipped with setting memory to prevent sudden power failure).
● Please change the batteries every 6 months if not in use for a long time.
● Please connect the 2.4GHz WiFi. The 5GHz frequency range, as well as the WiFi requiring special authentication in hotel and airport is not supported yet.
● In battery-powered mode, the device cannot be controlled remotely, but the feeder will work based on your appointment.
● If you do not use this product for a long time, please take out the battery and put it in a cool and dry place to avoid the battery expired storage, leaking liquid and corroding shrapnel.
● If the lithium battery is not used for a long time, please take out the battery after fully charged and put it in a cool and dry place, and charge it at least once every 3 months to avoid over-discharge of the battery.
● To prevent electrical shock, do not plug or unplug the product with wet hands. Do not wash the base part.
● Fill in dry pet food only, kibble sized 0.07-0.59 inches in diameter.
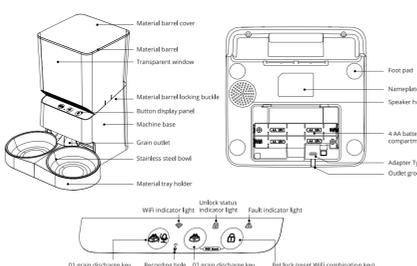

Safety Precautions:

● Do not disassemble and install for repair the product or its internal hardware.
● Do not manually block the blades in the hopper when the product is working, otherwise it will easily cause injury or damage to the motor.
● Do not put your fingers into the working range of the motor or the discharge port to avoid injury.
● Children should be supervised to ensure that they do not play with the feeder.
● Do not use unsuitable electrical outlets.
● Please change the batteries every 6 months if not in use for a long time.
● Please follow safety regulations when used and contact customer service if you have any problems.

Warning: ⚠

● If you need to move the feeder to a different location while the pet food bowl is filled, please kindly remove the stainless steel food bowl before relocating. Thank you.
● Children should be supervised to ensure that they do not play with the feeder. Please keep safe when charging the product.
● In case of any abnormal phenomenon during use, please cut off power immediately.
● The battery is to be disposed safely.

Product Features

Material barrel cover
Material barrel
Transparent window
Material barrel locking buckle
Button display panel
Machine base
Grain outlet
Stainless steel bowl
Material tray holder
Foot pad
Nameplate
Speaker hole
4 AA battery compartment
Adapter Type-C port
Outlet groove

Unlock status   Unlock status
WiFi indicator light indicator light   Fault indicator light

D1 grain discharge key   Recording hole   D2 grain discharge key   Pet lock (reset WiFi combination key)

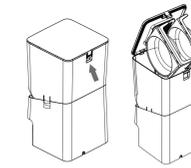
Setting Up

Special Tips:

1. Please do not use this product in humid environment such as bathrooms.

2. Do not use it in a suspended environment such as stairs, balconies, etc., to prevent pets from pushing down the product and causing fall.

3. Do not use it directly under the sun or strong light to avoid sensor failure.

4. Please try to place the product near the router or in an area with strong WIFI signal to ensure a better connection experience.
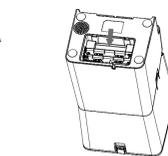

Product Installation

1. Take out the bowl base and stainless steel bowl

Open the lid and take the accessories out of the hopper.

2. Install the battery

Open the battery cover, and insert the 4 1.5VAA Alkaline batteries (only 1.5 V alkaline batteries), It will automatically switch to backup power when main power supply is cut off.

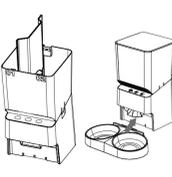## Product Installation

3. Connect to DC power supply

Open the battery cover at the bottom of the feeder and Plug in the power socket of feeder. Plug in the power cord to the adapter(Adapter NOT included.)

4. Install The bowl base and stainless steel bowl

Insert the bowl base in the right direction and put the stainless steel bowl into the bowl base.
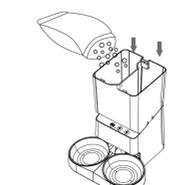

Product Installation

5. WiFi Connection

Scan the QR code or download the Tuya Smart or Smart Life application from the APP Store or Android application market, and connect according to the APP operation guide (only the Bluetooth version and WiFi version support APP).

Tuya Smart   Smart Life

6.Fill in dry pet food

Fill in dry pet food only, kibble sized 0.07-0.59 inches in diameter (Do not fill too much over the recommended capacity).
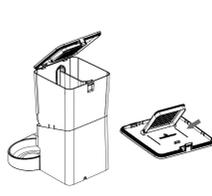

Cleaning and Other Notices

1. Power off and shut down

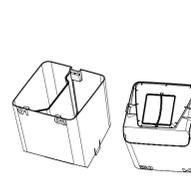Remove the bin cover and desiccant pack as shown in the figure.

2. Remove the hopper

Pull up the bin by opening the two side buckles of the bin with both hands.

Reminder: Before removing the bin, make sure there is no food in the bin. Otherwise, all the food in the bin will leak out.
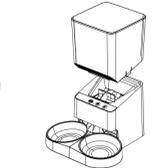

Hopper Cleaning

3. Remove the distribution tray

Remove the bin cover and wash the bin and bin divider.

4. Cleaning

Rinse all parts of the bin with water and air dry before installing them in the reverse direction of removal

*Do not wash electronic components directly.

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1. APP controls feeding

Please refer to the APP operation guide for settings and usage.

2. Manual feeding

Ensure that there is sufficient food in the bin, press and hold the pet lock button for 3 seconds to unlock, at this time the unlock status indicator light will stay on. Then, use the bin 01.02 feeding keys to release the food. Press once to release one portion of food, weighing approximately 5-7g.

3. 30s voice recordings

Press and hold the "lock" button, then press and hold the "recording" button. Once you hear the prompt sound, you can start recording your voice command. When you're finished, press the "recording" button again to complete the recording.

Indicator Description

Serial number	Indicator light	State	Explain	Remarks
1	Unlock status indicator light	Off	Pet lock key enters lock state	
		White light always on	Pet lock key enters open state	
		White light flashing	Device enters recording state	
2	Wifi indicator light	Fast flashing	Device enters waiting for connection state, can be bound and networked	
		White light always on	WIFI connection OK	
3	Malfunction indicator light	Red light always on	Foreign matter stuck	

Troubleshooting

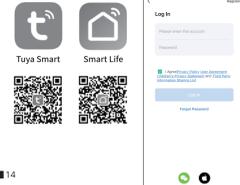| Serial number	Fault phenomenon	Fault category	Troubleshooting	Remarks
1	The red light is always on	Food jam	Take out the stuck food and replace the pet kibbles with a diameter ≤ 15 mm	
2	WiFi indicator flash	WIFI	The Feeder enters to be connected or misoperation may trigger WiFi reconnection	
3	WiFi is not connected	WIFI	1. WiFi only supports 2.4G, Please confirm whether the WiFi frequency band is selected correctly 2. WiFi user name or password is entered incorrectly. Please use the correct user name and password	
4	Voice not played	Voice recording	1. No voice recorded 2. After the voice recording is completed, press the recording button to save and exit 3. Voice recording mode is not entered correctly to record voice	
5	set information No real-time display	Network	Due to network quality or delay, it can be displayed by refreshing (exit and re-enter)	
6	The APP cannot be remotely controlled WifI network	Network	1. The device is not connected or bound normally, and the device needs to be connected and bound first. 2. The network quality of the mobile phone environment is unstable, and it is required to change to a place with good network. 3. Power failure/disconnection or device is in battery power supply state	
7	Inaccurate feeding	Non-fault	The feeder uses a fixed volume method to feed according to the number of portions. Each portion is about 5g. The feeding weight is related to the size, density, and full or empty grain of the pet food particles. Generally, the feeding may be less in the case of lack of grain. It is recommended to design the feeding according to the actual situation when using it, and try to keep the pet food in the bin sufficient.	

Production Specification

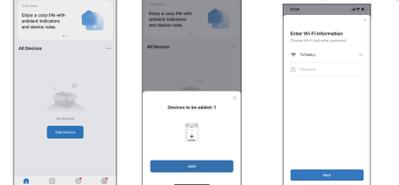| Item	Specifications / parameters	Remarks
Product name	Automatic Pet Feeder	
Product model	According to the actual purchase model (see the na eplate of the host)	
Product Dimensions	Overall Size 290mm*285mm*346mm (with bowl holder)	
Weight	2.0 KG	
Connection mode	Bluetooth / WiFi 2.4G connection	
Voltage	5V DC	
Power	3W	
Input power	Power Supply Method 5V 1A Adapter Power Supply/ 5 No. AA Dry Batteries Power Supply	
Control mode	App control + manual control	

Pairing device

1. Download app

Scan the QR code or download app graffiti smart or smart life app from App store or Android

Tuya Smart   Smart Life

2. Register and log in

Open the app, click Register, and then log in

3.Proceed with setup

A. Insert the DC for charging.
B. When the status indicator light is flashing, it means the product is pairing
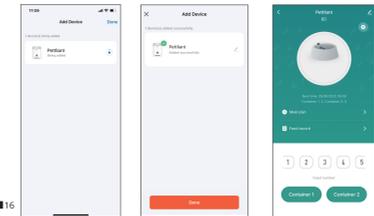

WiFi-connection

4. Add device

Click Add device or the + sign in the upper right corner
Start adding device

5. Add device

Click "add" on the following page Then follow the provided steps to complete pairing.

6.Wifi-connection

In the pop-up dialog box, enter the information from home.
WiFi user name and password, click OK. Enter WiFi password and wait for success of connection.
*For any connection failure, please repeat the operation and check if WiFi password is entered correctly.
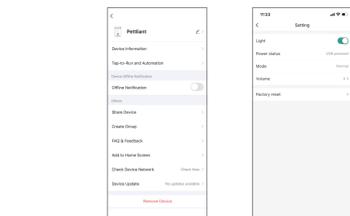

App connection

7. Add device

The device enters the connected state

8. Add device

The device is added successfully. Click Finish to enter the operation interface

9. Add device

The connection is successful and automatically enters the app operation interface

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Device settings

Custom naming & Sharing &Removing devices: Click the pen icon in the upper right corner to edit the product name
Indicator switch: The indicator light can be turned on or off.
Factory reset: After clicking, the device will be removed and needs to be reconnected. Do not use this function if unnecessary.
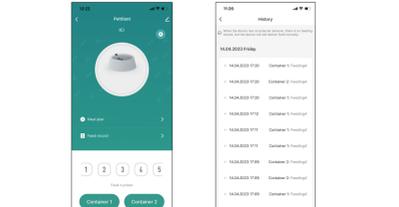

Device settings

Feeding plan: Click the feeding plan and set regular grain delivery, including timings and food portion.

Device settings

1. Manual feeding: Select the number of manual feeding portions, the smart feeder will automatically supplement the grain and set maximum grain delivery limit.
2. Daily record: After successful pairing, you will real-time notifications and history for your pet' s daily food intake.

尺寸：170*120mm   印刷颜色：单色   材质：128g铜版纸