HZG

Desktop Computer User Manual

Thank you for purchasing the HZG Gaming PC. The HZG brand gaming PC has been carefully assembled and debugged to provide users with an excellent experience that can meet your needs in work, study, entertainment, and more.

PRECAUTIONS FOR USE

Keep the computer's working environment clean and dry to avoid dust and moisture entering the chassis, which can affect hardware performance and lifespan.
Do not move the chassis while the computer is running, to avoid hardware damage or data loss.
Avoid using the computer for a long time in a high-temperature environment, such as during high temperatures in summer, consider using auxiliary cooling devices such as heat dissipation bases.

⚠ The pictures shown in this manual are for reference only. The appearance of different chassis may vary according to the configuration you choose

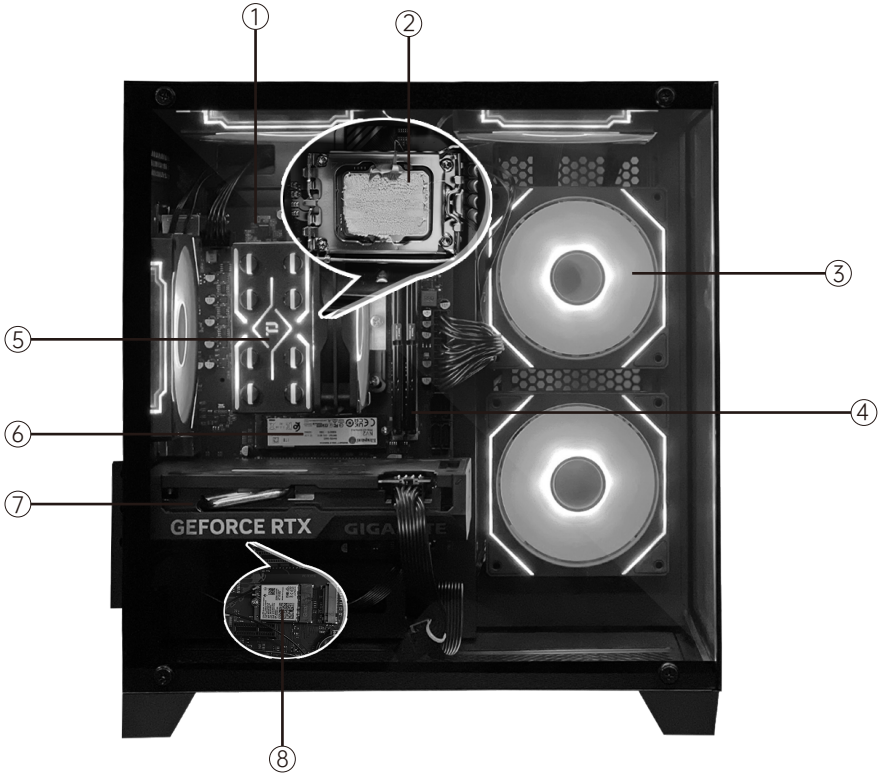
warn

Before starting the machine, take out the packing material in the chassis and then power on the machine





1 Understand your computer structure



① Mainboard ② CPU ③ Ventilator ④ Memory bank

⑤ Air cooled radiator ⑥ SSD ⑦ Graphics card ⑧ Wireless module

2 Get familiar with your computer

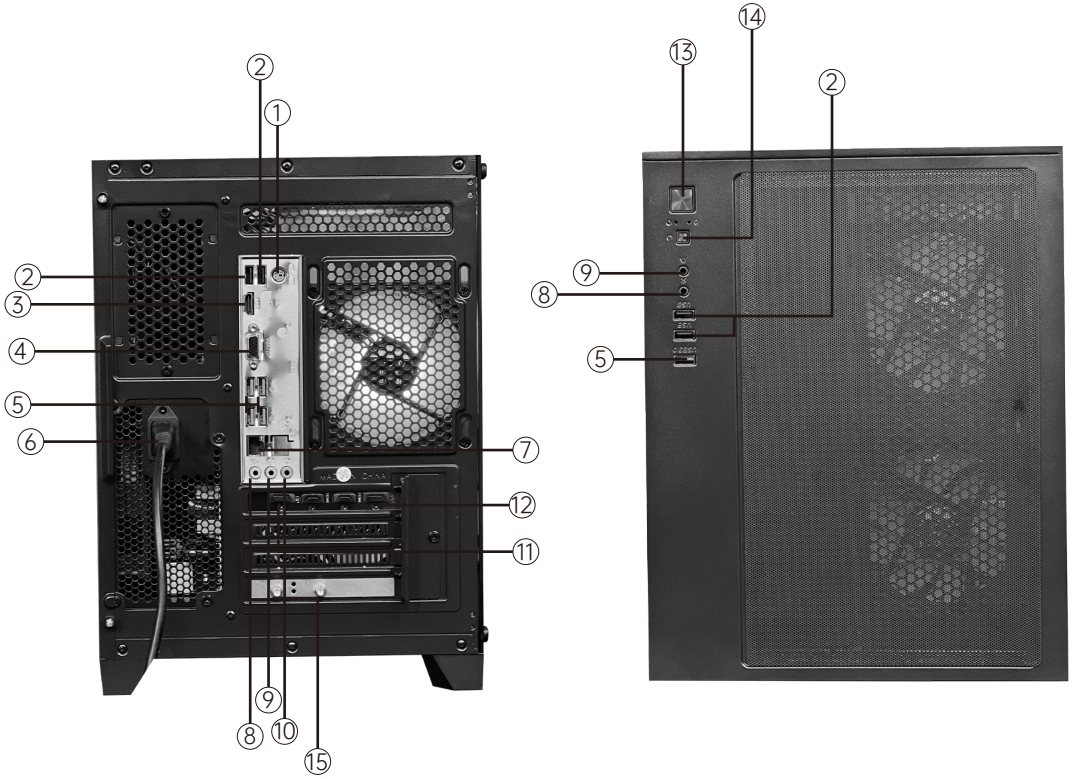
Front view/left side view





① Detachable panel ② Detachable part

Front view/left side view



① PS2
② USB 2.0
③ HDMI
④ VGA
⑤ USB 3.0
⑥ power port
⑦ network port
⑧ Source input
⑨ Audio output
⑩ line input
⑪ DPI
⑫ HDMI
⑬ power button
⑭ PC Reset
⑮ WiFi antenna interface

*Note If interface ③④⑫ exists at the same time, connect to interface ⑫ There will be no display output when connecting to port③④

3 Attachment description

Wireless gain antenna
Connect to ⑮



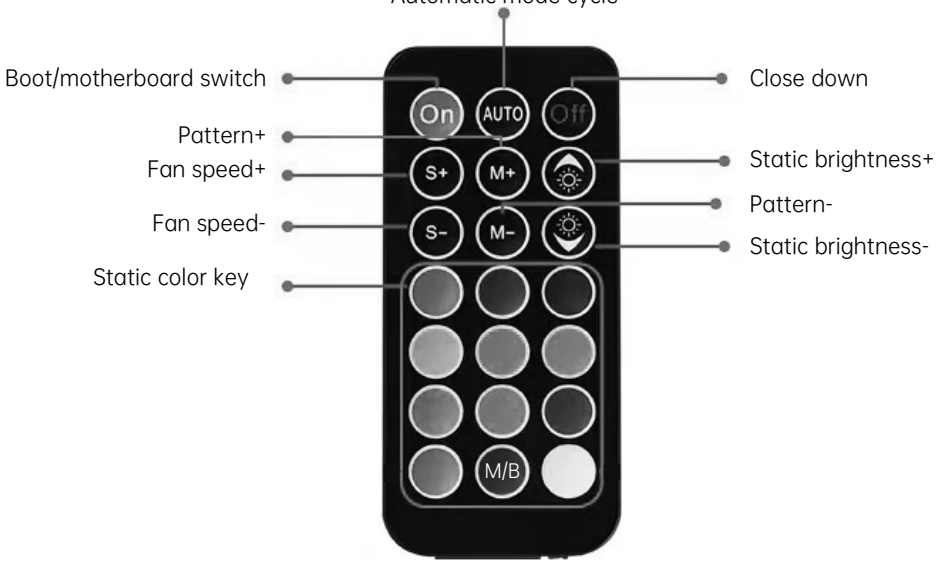
power cord
Connect to ⑥



screwdriver



ARGB Controller



4 Troubleshooting Guide

All HZG series mainframes leave the factory after strict testing. Generally, normal use is stable and there are few problems. However, due to transportation bumps or inappropriate use environment, some problems can be caused. If you encounter the following situations, follow the steps to solve your problem.

The fan does not turn and is not powered on after turning it on.

1. Check whether the socket has electricity.
2. Check whether the power switch is turned on
3. If it is determined that the above switches are turned on, it may be that static electricity is generated inside the host due to long-term placement, which triggers the static protection of the main board. You can discharge static electricity according to the following operations.
Shut down, then unplug the power cord of the host.
Find the button battery in the host and remove it.
Then press and hold the power button for about 30 seconds to release it Wait about 5 minutes.
Reinstall the battery, plug it back into the power cord, and try to turn it on.

The fan will rotate after turning it on, and the screen will not be displayed.

1. Check whether the socket has electricity.
2. Check whether the power switch is turned on
3. If it is determined that the above switches are turned on, it may be that static electricity is generated inside the host due to long-term placement, which triggers the static protection of the main board. You can discharge static electricity according to the following operations.
Shut down, then unplug the power cord of the host.
Find the button battery in the host and remove it.
Then press and hold the power button for about 30 seconds to release it Wait about 5 minutes.
Reinstall the battery, plug it back into the power cord, and try to turn it on.

If the keyboard indicator light cannot be controlled there is a high probability that it may be a memory stick contact problem Please check as follows

In this case, the memory stick may be loose or in poor contact. Please try to re-plug the memory stick according to the following operations.
First press the buckles on both ends of the memory stick, take out the memory, and gently wipe the golden finger "Yellow Metal Part" of the memory stick.
Then insert the memory stick back into the original slot or change the slot [If there are two memories, you can try to unplug one first without plugging it in, and the single memory will be turned on for testing]

Attention:

1. When plugging it back, keep the buckles at both ends of the slot in the pressed open state.
2. When plugging back into the memory, make sure that the raised part in the middle of the slot matches the notched part of the memory stick. If there is any misalignment, it means that the memory stick is reversed. Just change the direction.
3. When plugging in, press down hard on both ends of the memory stick, and the buckle will automatically pop up. Please do not manually break back the buckle, which will cause the memory to be not inserted tightly.

5 SAFETY INSTRUCTIONS

a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
b) Even used batteries may cause severe injury or death.
c) Calla local poison control center for treatment information.
d) Battery type: CR2032
e) Nominal battery voltage: 3.0 V
f) Non-rechargeable batteries are not to be recharged.
g)Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating)or incinerate.Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
h) Ensure the batteries are installed correctly according to polarity (+ and-).
i) Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
j) Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
k) Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children. If the cover or door of the battery chamber is secured by screws or similar fasteners, the fasteners should be fixed to the door, cover or equipment; The following two exceptions should also be made Instructions and warnings that consumers must not replace the battery.
1, Products containing button batteries can only be contacted by using tools to remove multiple housings or panels, no need
2. Products that can only be opened by professional service centers (without children present) do not need to have fixed screws.

⚠ WARNING

- **INGESTION HAZRD:** This product contains a button cell or coin battery
- **DEATH** or serous ingury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours.**
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



[for FCC]

Contains FCC ID: PD9AX211NG

This device complies with part 15 of the FCC Rules, Operation is subject to thefollowing two conditions: (1) This device may not cause harmful interference, and(2) this device must accept any interference received, including interference thatmay cause undesired operation

The information contained in this document is subject to change without notice. Nothing in this document should be construed as constituting any additional warranty. HZG takes no responsibility for technical errors, editing errors or omissions in this document